



OCEAN HOUSE

Before arrival, the room is fully cleaned and equipped with made beds, towels, toilet paper, a cleaning kit and coffee and tea facilities. How often the room is cleaned and what is included depends on how long you stay with us. More information about your stay? Scan the QR code for our in-house guest information app!

We distinguish between the following cleaning services:

- **Refreshment** (from 3 nights). Waste bins emptied, bulky waste removed, beds made (not changed) and dirty towels changed for clean ones. Coffee and tea making facilities are also replenished;
- **Stay over cleaning** (from 4 nights)
Full refreshment including changing of towels and bed linen, bed making, vacuuming, mopping and cleaning of coffee machine and kettle;
- **Final cleaning** (always included)
Complete final cleaning including full cleaning of the kitchen, disposal of waste and inventory check.

The following cleaning is included in the room rate:

- For stays of **1-2 nights**, the room will not be cleaned during the stay.
- For stays of **3 nights**, we provide one interim refreshment.
- For stays of **4-6 nights**, one stay over cleaning is provided.
- From **7-29 nights**, a first stay over cleaning is done after three nights. This is followed by an alternate refreshment after 2 nights or an intermediate cleaning after 3 nights, this then alternates depending on the length of stay.
- A stay of **a month or longer** accounts for one thorough cleaning.

Within our reception hours, you can always ask us for extra toilet paper, towels or to remove rubbish, we do not charge for this.

If required, extra cleaning and/or changing of bed linen and towels can always be requested:

- **Extra refreshment € 9.50** (on bank holidays € 15.00)
- **Extra stay over cleaning € 39.50** (on bank holidays € 65.00)
- **Bed linen change € 9.50** (on bank holidays € 15.00)





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In addition, we apply the following conditions:

- If there is a Do Not Disturb sign on the door, we respect the wish not to be disturbed and the room will not be cleaned. The cleaning will then not be automatically cancelled, but will be offered again the next day;
- The room will not be cleaned when there is a dog alone in the room. If the dog is left alone in the room, you should indicate this by hanging a Do Not Disturb card with a dog on it on the outside of the door. These hangers are available at reception;
- Rubbish may be left in the room in the designated bins;
- When using the dishwasher, we ask you to clean it before departure and turn it on, please on the short setting of 30 minutes;
- You can dispense with cleaning by hanging a Do Not Disturb sign on the outside of the door or informing us. However, a thorough cleaning, including vacuuming, mopping, bathroom cleaning and dusting, should be done by our team at least once a week.
- We are a 100% non-smoking hotel and do not tolerate the use of tobacco, vapes, drugs or open flames in the rooms (including candles). If traces of this are visible you risk a fine of €200. A similar fine applies to bringing in nitrous oxide.

The surcharge for bank holidays applies to the following days:

Christmas Day	Wednesday 25 December 2024
Boxing Day	Thursday 26 December 2024
New Year's Day	Wednesday 1 January 2025
Easter Sunday	Sunday 20 April 2025
Easter Monday	Monday 21 April 2025
King's Day	Sunday 27 April 2025
Ascension Day	Thursday 29 May 2025
Whit Sunday	Sunday 8 June 2025
Whit Monday	Monday 9 June 2025
Christmas Day	Thursday 26 December 2025
Boxing Day	Friday 26 December 2025

